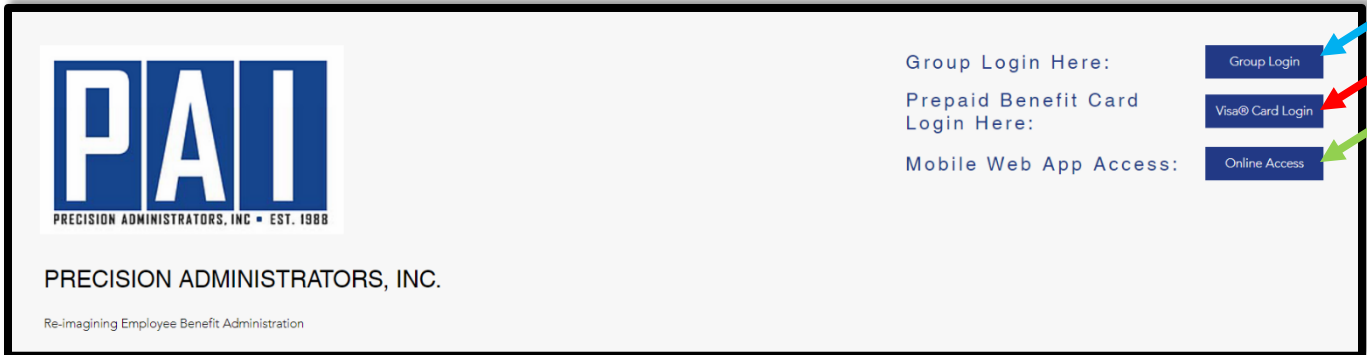# For information about your account, access our website 24/7

www.paitpa.com

- ▷ **Online Account Access** will allow you to login to your account.
  - ▷ **Employee Login** – Click the 'Group Login' (notated by the **blue** arrow above) link in the top-right corner while on the https://www.paitpa.com/ you will then be directed to https://benefits.paitpa.com/
    Enter your Group Number: your group number can be found in the top-right corner of your Enrollment Form
    Enter your Member ID: (your Social Security Number – without dashes or spaces)
    Enter your Password: (PAIxxxx where xxxx is the last-4 of your SSN)
    This website allows you to view your account balances, access the Summary Plan Description, and obtain other useful forms associated with your benefit.
  - ▷ **Prepaid Benefit Visa® Card** – Click the **'Visa® Card Login'** (notated by the **red** arrow above) link in the top-right corner. You will be directed to my.wexhealthcard.com where you can access your debit-card information (transactions, balances, documentation requirements, etc.).
    You will be required to provide your Member ID (which is your SSN without spaces or dashes), your Prepaid Benefit Visa® Card number, and your home zip code. You will create your own personal password.
  - ▷ **Mobile Web 'App' Access** – Click the 'Online Access' (noted by the **green** arrow above) link in the top-right corner while on https://www.paitpa.com/ you will then be directed to https://mobile.paitpa.com/
    Click the red **'New? Click here to get started'** box
    Enter your Group Number – you can contact your HR Representative or call PAI for your group number
    Enter your Social Security Number
    Enter your Email Address (we recommend using your personal email address)
    Confirm your Email Address under 'I have NO Enrollment Code'. You will then be directed to create your own password.
    This website allows you to file a claim, submit debit card receipts, update your profile, and check your balance.
  - ▷ **How do I file a claim?** Under the FAQ tab you will find a form that gives instructions on how to file a claim.
  - ▷ **To Activate your Prepaid Benefit Visa® Card** go to my.wexhealthcard.com/cardactivation
  - ▷ website to activate your card.
  - ▷ **Create a PIN on your Prepaid Benefit Visa® Card**, please call 1-866-898-9795